



Dr.Backup Statement on Gramm-Leach-Bliley Act Compliance

Dr.Backup provides online backup service to businesses throughout the United States, Canada and selected other countries. This includes many organizations that offer products and services to customers protected by the Gramm-Leach-Bliley Act of 1999 (GLBA). We are often asked how we comply with the regulations of this Act.

While we ourselves do not offer financial products and services, our goal as a backup service provider is to **help our financial service clients fully comply** with the spirit and intent of GLBA -- and we have structured our business practices towards this end.

Dr.Backup helps our clients comply with the GLBA "Safeguard Rule" by compressing and fully **encrypting all data prior to secure transmission** to a storage server on the Internet. Customer data is strongly-encrypted (AES256 or Blowfish448) **using a private encryption key** generated by the Dr.Backup software and generally known only to the customer or their information technology consultant. The key is not transmitted to a Dr.Backup server or to Remote Backup Systems.

As an unaffiliated party, we are very sensitive to the presence of personal financial information on our client's computer systems. Therefore, backup data copied to Dr.Backup servers is **always stored in protected archives** that are not readable by Dr.Backup or any of its employees or vendors. Our data storage facilities are protected by multiple layers of security and are regularly audited for **SSAE-16 SOC Type 2 compliance**. The full summary report and auditor's opinion letter are available by request under a standard non-disclosure agreement.

All GLBA privacy practices we employ are complementary to Dr.Backup's normal commercial privacy practices posted on our website.

If there is additional information you require to address security or data integrity threats, or to complete your compliance plan/audit, please email us with your specific request.