



Dr.Backup Statement on HIPAA Compliance

Dr.Backup provides online backup service to businesses throughout the United States, Canada and selected other countries. This includes many organizations that offer patient medical care and are required by law to comply with the privacy regulations of the Health Insurance Portability and Accountability Act of 1996 (HIPAA).

We are often asked how we comply with HIPAA regulations. While there is no formal HIPAA certification process available exclusively for online backup providers, our goal is to help clients fully comply with the spirit and intent of HIPAA and we have structured our business practices towards this end.

We purchase key computer software components used in our service from Remote Backup Systems of Memphis Tennessee, USA – an OEM provider of highly secure online backup technology. Specifically, we use the service provider version of the RBackup product at the core of our offerings.

Dr.Backup software complies with the HIPAA Final Security Rule by compressing and fully encrypting all data prior to secure transmission to a storage server on the Internet. Customer data is encrypted using a private encryption key generated by Dr.Backup and generally known only to the customer or their information technology consultant. The key is never transmitted to a Dr.Backup server or to Remote Backup Systems.

Data on the Dr.Backup servers is always stored in compressed and encrypted archives that are not readable by Dr.Backup or any of its employees or vendors. Dr.Backup software is therefore adequate to help companies comply with the HIPAA Final Security Rule.

Although not generally considered as a HIPAA “covered entity”, Dr.Backup and our online backup software also comply with guidelines set forth in the HIPAA Privacy section. We help our clients comply with other provisions of the rules as part of a larger data protection and disaster recovery plan.

Upon request, we generally will execute an approved Business Associate agreement to formalize our relationship with healthcare providers whose business practices require written documentation.

At the time of this writing there is no “HIPAA Compliance” certification for online backup software, and it is important to note that under the current rules, no vendor is truly “HIPAA compliant,” because there are no regulations that specifically address online backup and privacy software. All HIPAA privacy practices are complementary to Dr.Backup’s normal commercial privacy practices posted on our website.